

# Mytesi<sup>®</sup> DIRECT

## Napo Pharmaceuticals *Mytesi Direct Prescription Program*

**A simple and comprehensive pharmacy home delivery service for prescriptions and patient support**

*Mytesi Direct* is a fully integrated patient pharmacy and medication access service, provided free for your patients, and is being administered by Transition Pharmacy (TPS).

The *Mytesi Direct Prescription Program* is designed to help:

- Smooth the patient's experience by making it easy to get Mytesi prescriptions
- Proactively address any issues with prior authorizations or insurance questions
- Facilitate timely refills to meet long-term treatment goals

Here's what your patients receive:

- **Personal phone call from a TPS customer service associate** — A TPS customer service associate will contact your patient to provide personalized help with their insurance and prescription order process and collect the appropriate copay amount
- Confirmation of delivery information for the first Mytesi prescription and delivery to the patient's home

**There is no cost to the patient for the *Mytesi Direct Prescription Program*.** Patients will pay only what would be required by their insurance company's required copay for the medication, or if your patient's insurance does not cover Mytesi, they will be directed to services to help investigate and secure coverage, if possible.

At any time, patients may opt out of the program by contacting **TPS customer service at 1-844-749-1026.**

*Mytesi Direct* is as simple as **123**

Here's what you need to do:

- 1.** Give the patient a *Mytesi Direct* handout as soon as you know the patient will be prescribed Mytesi
- 2.** Complete the Patient Information section on the bottom of the *Mytesi Direct* Prescription Order Form, including cell number. Physician or appropriate staff person completes the Physician and Prescription Information on the *Mytesi Direct* Prescription Order Form, including obtaining the prescriber's signature
- 3.** Fax the completed *Mytesi Direct* Prescription Order Form to TPS customer service: 1-866-694-2555. If you would like to use e-PRESCRIBING, please refer to the information on the Pharmacy Order Form.

**Once payment is received, prescriptions will be delivered to the patient in 2 to 5 days.**

Should you have any questions regarding the *Mytesi Direct Prescription Program* or how it works, please contact your Napo Pharmaceuticals sales rep. For questions about the pharmacy prescription service or the status of a patient involved in the service, please contact TPS (1-844-749-1026)

- The *Mytesi Direct Prescription Program* is operated by licensed US-based pharmacists
- TPS handles patient medication inquiries
- All processes adhere to applicable laws and regulations



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Prescription Order Form

Fax to: (866) 694-2555

Customer Service: (844) 749-1026

Physician Information

Name: \_\_\_\_\_

DEA #: \_\_\_\_\_ NPI #: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Office Contact: \_\_\_\_\_ Contact Phone #: \_\_\_\_\_

Physician Email: \_\_\_\_\_

Drug/Strength	Instructions	Qty	Refills
MYTESI™ (crofelemer) 125 mg delayed-release tablets			

Prescription Information

Any Known Allergies: \_\_\_\_\_

Physician Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Patient Information

Please include copy of front and back of pharmacy insurance card

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Phone #: \_\_\_\_\_ Cell Phone #: \_\_\_\_\_

Address: \_\_\_\_\_ Apt/Suite: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Last 4 Digits of Social Security #: \_\_\_\_\_

(Used for Insurance Verification Purposes Only)

For e-PRESCRIBING, please use the following information for processing requests through your system:

Name: Transition Pharmacy, LLC

Pharmacy Type: Retail

City: Feasterville-Trevoze

State: PA

Zip Code: 19053

NPI #: 1336325265

NCPDP #: 3989603

There is no additional cost to the patient or physician for this service.



This program offered by

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Use Code: 2



# Welcome to the Mytesi<sup>®</sup> DIRECT<sup>™</sup> Prescription Program

**A prescription fulfillment service designed to deliver Mytesi (crofelemer) to your door, for no cost other than your copay**

Your doctor has sent your Mytesi prescription to Transition Pharmacy to be filled through the **Mytesi Direct Prescription Program**. Under this program, you will pay no more than you would at your local pharmacy, with the added convenience of home delivery and the assurance that Mytesi is always in stock.

## How the program works:

- Your prescription is being filled by the **Mytesi Direct Prescription Program**
- Call **Mytesi Direct** at 1-844-749-1026 as soon as possible to provide your insurance and payment information
  - Please have your insurance card and a credit or debit card handy for the call
- **Note:** *If you do not reach out to **Mytesi Direct**, they will call you within 48 hours after processing your prescription (from a 215 area code)*
- The pharmacy will contact your insurance provider to confirm your coverage and verify your copay
  - If there are limitations on your insurance, options will be discussed with you
  - Under the **Mytesi Direct Prescription Program**, you can expect to receive the same copay coupons and patient discount programs that you would receive in other retail pharmacies (if applicable)
- **Mytesi Direct** will process your order and ship Mytesi, free of charge, directly to your home. Shipment will arrive within a few days
- You will be billed only for your copay, less any applicable copay assistance for which you qualify

**FOR ANY QUESTIONS ABOUT THE MYTESI DIRECT PRESCRIPTION PROGRAM, CALL 1-844-749-1026**

- **Mytesi Direct** representatives are available to answer questions about your insurance coverage and prescription copays for Mytesi
- Pharmacists are on hand to answer questions about Mytesi



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**Mytesi<sup>®</sup>**  
(crofelemer)